

QUALITY POLICY

INTEGRAL SYSTEMS CLEAN ROOMS, S.L. specializes in the design, manufacturing, and installation of Clean Rooms in the pharmaceutical, veterinary, cosmetic, food, dietary, and chemical sectors, among others. The company is engaged in a constant process of improvement and development, both for our clients and our internal operations. We aim to adapt to the quality and productivity demands of an increasingly demanding and competitive market. We bring our extensive experience and a Quality Management System in accordance with the requirements of the UNE-EN-ISO 9001:2015 International Standard. The implemented Quality Assurance system is focused on the continuous improvement of customer service and our internal processes.

The Management of **INTEGRAL SYSTEMS CLEAN ROOMS, S.L.** is involved in the project from design to final installation and its validation, to ensure compliance with user requirements and applicable regulations. It also expresses its commitment to promoting Quality in order to fulfill this declaration through the development of the following guidelines:

- Provide a reference framework for setting improvement objectives and driving the necessary actions and resources to achieve them.
- Always supply our clients with quality products that meet their expectations and needs.
- Promote the fulfillment of work schedules and the achievement of competitive costs.
- Thorough control of installation quality.
- Documentation quality in the delivery of dossiers, certificates, and As-built plans, including the incorporation of 3D drawings for large projects.
- Encourage the continuous improvement of the Quality Management System's efficiency. Improvement opportunities should be leveraged to learn and refine products and work techniques.
- Facilitate and promote the collaboration and participation of all personnel within the organization, both internal and external, by enabling communication, information sharing, and training, along with essential thorough planning and execution.
- Delivery of a satisfactory installation.
- Take a step toward the future by increasing digitalization and control of protocols, processes, and stock to provide quicker responses.
- All personnel must accept the commitment to improve quality, work methods, and best practices within their field of work, making this Quality Policy their own.

Signed and approved on 04/02/2025

Management

CHRISTIAN PAGES Y MARGA LUENGO